



RAINFOREST

BALCAO
5 BEDROOM VILLA
ASSAGAO



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Concierge Service



Breakfast Menu



House Rules

FACT SHEET

5 Bedroom Villa - Private Pool

Check-in: 2:00 pm

Check-out: 11 am

Rs. 30,000/- damage security deposit

Location:

Assagao, North Goa

<https://goo.gl/maps/ADpF36JHYzRXWuTQA>

INCLUSIONS :

2 Housekeeping Staff

1 Cook

Cook will be provided for all 3 meals

Ingredients & Groceries charged as per actuals

Hi-speed Wi-Fi

100% Power Backup

Property manager

Care taker for the day

Housekeeping

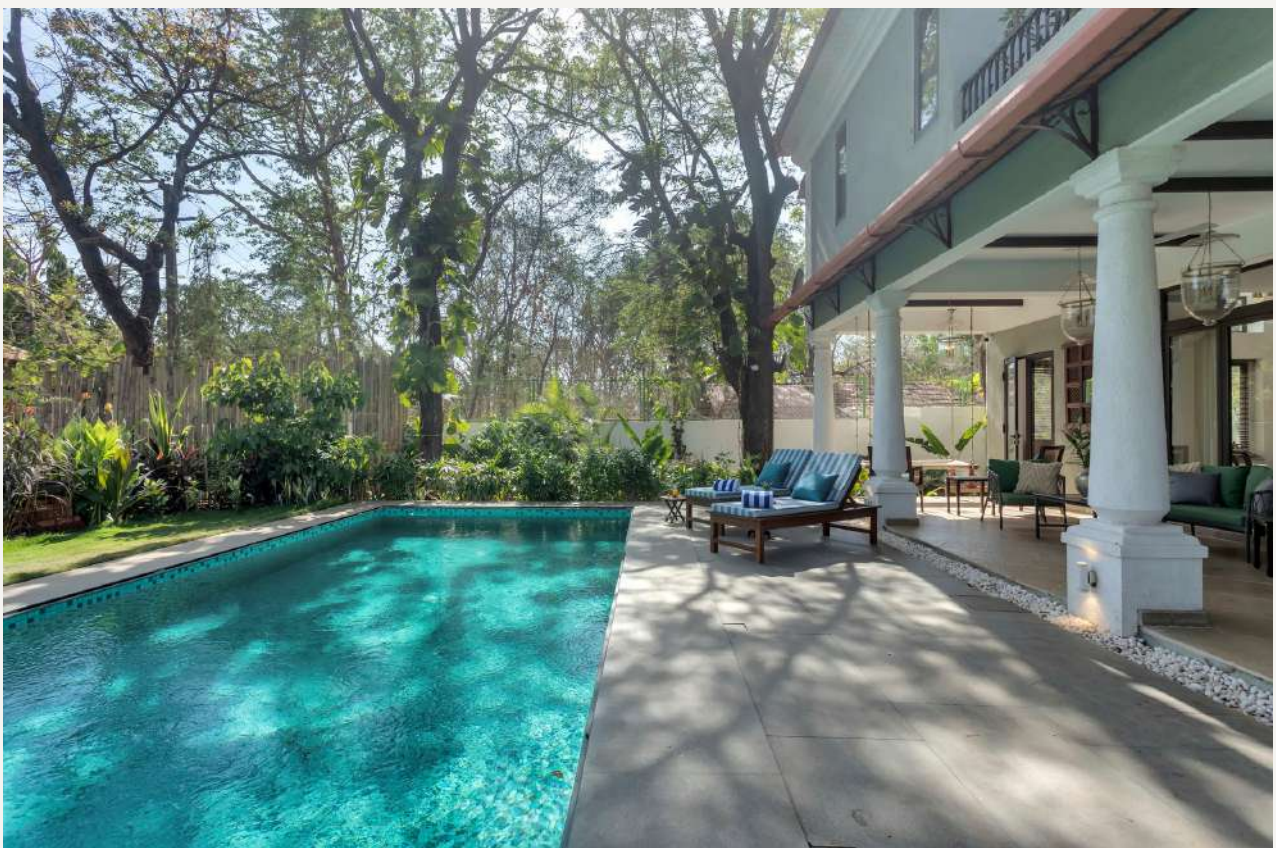
Evening Turndown service

ABOUT



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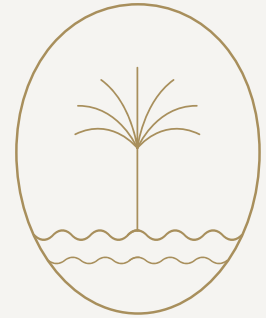
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CONCIERGE SERVICE

In Villa Concierge



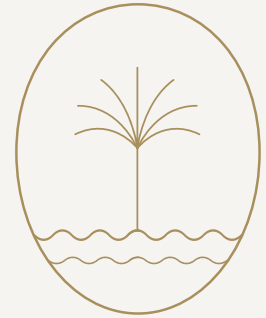
Due to multiple unpleasant past experiences, considering the safety of the guests & quality of services, we do not promote the use of unverified and unsupervised vendors.

All the vendors listed by Rainforest are vetted, verified and also supervised to ensure the excellence of service and experience provided.

Incase a guest wishes to use vendors of their choice at the villa, a fee of INR 7,000 per day will be applicable as supervision charges & a refundable security deposit of INR 50,000 will be collected.

CONCIERGE SERVICE

In Villa Concierge



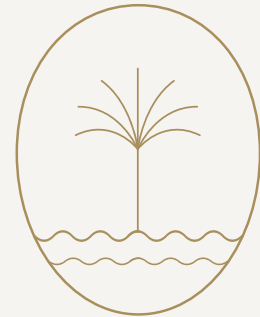
Rainforest has an in-house concierge service for your ease.

Our services range from restaurant reservations, Curated Gin tasting sessions, Yacht parties and much more. We can also assist you with planning your itinerary for your stay with us.

All in-villa experiences, such as spa, decor, curated food experiences etc will have to be routed through our Concierge team.

BREAKFAST NOT INCLUDED

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Breakfast can only be organised with one days prior notice , all ingredients & groceries are charged as per actuals and Rainforest provides one complimentary grocery run per day. Extra grocery runs are charged @ Rs 300 per run(upto 3 km radius)

Juices

Apple

Mixed Fruit

Cucumber

Kokum

Other fruits (Subject to availability)

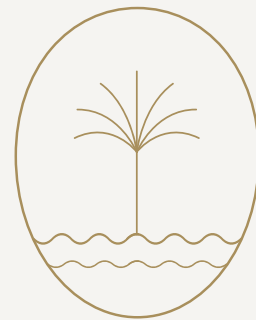
Choice of Cereal

(Muesli, Corn Flakes, Choco's etc)

Please let the attendant know of any food allergies or special dietary needs

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Eggs to Order

Eggs Benedict

Omelette

(Fluffy, Cheese, Masala, Plain etc)

Poached Eggs

Sunny Side up

Sides

Grilled tomatoes

Crispy Bacon

Sausages(Chicken/ Pork)

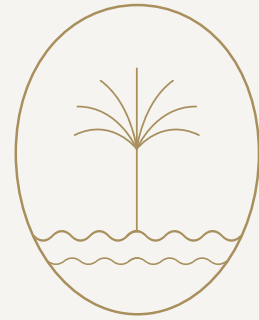
Ham

Avocado Mash

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Indian Breakfast

Choose Any One

Puri Bhaji

Pav Bhaji

Idli with Sambhar & Chutney

Stuffed Paratha

Choose Any One

Upma

Poha Masala

Tea & Coffee (No Charge for in-house guests)

Masala Chai

Darjeeling Tea

Lemon Tea

Black Coffee

Cappuccino

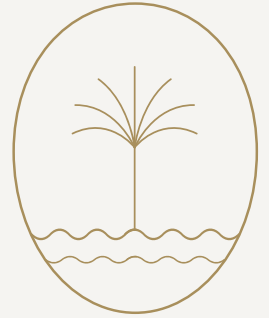
Americano

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HOUSE RULES

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Dear Guests,

Welcome to Balcao! You're in for an exceptional holiday. We look forward to hosting you while you create everlasting memories!

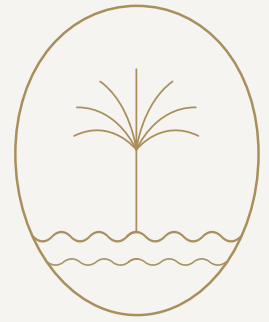
For anything concerning your stay please feel free to contact our Property Manager.

Stay with Love and Safety!

- It is not allowed to include more people in the rental property than stated in the booking confirmation. Extra charges will apply at ₹ 5,000 per person per night, if at all it is within the hosting capacity of the villa.
- Use safety lockers for valuables. The management and staff are unable to assume responsibility in case of any misplaced items.
- If any keys are lost, the lock cylinders will be replaced by the locksmith for safety reasons and same will be billed as actuals.
- All staff must have at least 10 hours per 24 hours rest time. From 1 am to 7 am, all staff must retire to their rooms.

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Enjoy awesome food!

- Our Chef is at your service! Ingredients & groceries will be charged as per actuals with bills provided to you based on your demand or kitchen requirements for your preferred food. Please refer to the list of what our chef is best at. We provide one grocery run free of charge per day.
- Restaurants of Goa are happy to deliver food for you or to host you. Please call / WhatsApp our concierge team for reservations.

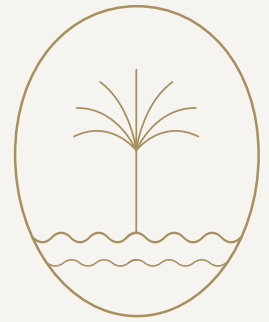
Stay with Responsibility!

- Windows and doors should be closed unless needed to open (mosquitoes!). All lights and electronic devices turned off when not in use is a great habit of most guests. We appreciate it!
- We are sure you understand any damages are deductible from your security deposits.
- No smoking inside the villa, however you can smoke in the balconies and the outside areas.
- Got a pet? Please always have one guest attend to your pet.
(Prior approval is required, please check with us if you plan to get one)
- On an occasion where any pollutants (we once had fire crackers make a mess!) food or drink have fallen into the pool, the pool cleaning charge of ₹ 25,000 rupees is chargeable as it involves professional help, chemicals, water tankers.
- Please don't move any indoor furniture outside to avoid any damages to your account.

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- Please don't put any decoration items that tamper with anything on the property.
- Please don't bring flammable or explosive materials and objects with unpleasant smell into the villa premises. Strictly no drugs, or any illegal/immoral activities.
- This villa does **not permit** any sort of parties/events, however we can help you organise sit-down dinners or barbecues with on call chefs and a guest count not exceeding more than 4 people with **prior permission**.
- Music has to be taken **inside** the villa between **10:00 pm - 08:00 am**. It is **legally disallowed** and neighbours have a right to their peaceful rest while you enjoy your vacation. Our official permission to run a rental villa obliges us to follow the rules. Your cooperation and understanding is appreciated.
- We have an open pool and no life guard on duty, the owners/management company cannot be held responsible for any mishap especially relating to children.
- Use the furniture only after you've dried yourself up completely after pool.
- We encourage our guests to not use and discard the towels, water conservation is our top priority.

We believe you have signed the Pool Waiver Form and Terms & Conditions for a comfortable stay. We request your fellow travellers comply with the rental conditions too.

- Balcao
(Rainforest & Talisman Property Management)

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